

CLIENT: CANNOT BE PUBLICLY DISCLOSED LOCATION: UNITED KINGDOM

PROJECT BRIEF:

Replacement security and managed IT.

Following extreme weather, we were contacted regarding network issues for an existing system, managed by another supplier. We were asked to offer a diagnostics service, and system repairs, to get the network operational again.

Our first step was to diagnose the network issues. Upon arrival, it was clear that the extreme weather had caused more problems than initially thought, with the entire network being knocked out as a result. To address the situation, Severnside Security conducted a thorough assessment of the site, mapping out the cable routes and documenting the damage that had been caused. We then developed a plan to repair, replace, and upgrade as required.

Within four weeks, we carried out the full restoration process, including replacing the damaged cable ends, along with new network switches and security cameras. To maintain the existing network infrastructure and enhance its stability, Severnside Security deployed UniFi devices: this involved reconfiguring the previous supplier's installation and implementing a new controller.

SEVERNSIDE SECURITY IS PLEASED TO HAVE CARRIED OUT:



**SITE ASSESSMENT
AND PLANNING**



**REPLACEMENT OF
SECURITY CAMERAS**



**NETWORK
MAINTENANCE**



**SECURITY
IMPROVEMENTS**

The benefits of the UniFi system are numerous. It offers a centralised management interface, easy scalability, and is really cost-effective. Severnside Security configured UniFi access points, switches, and gateways to optimise performance and security. The system is now supported with our 24/7 monitoring and management service, helping ensure the client and their property remain safe.

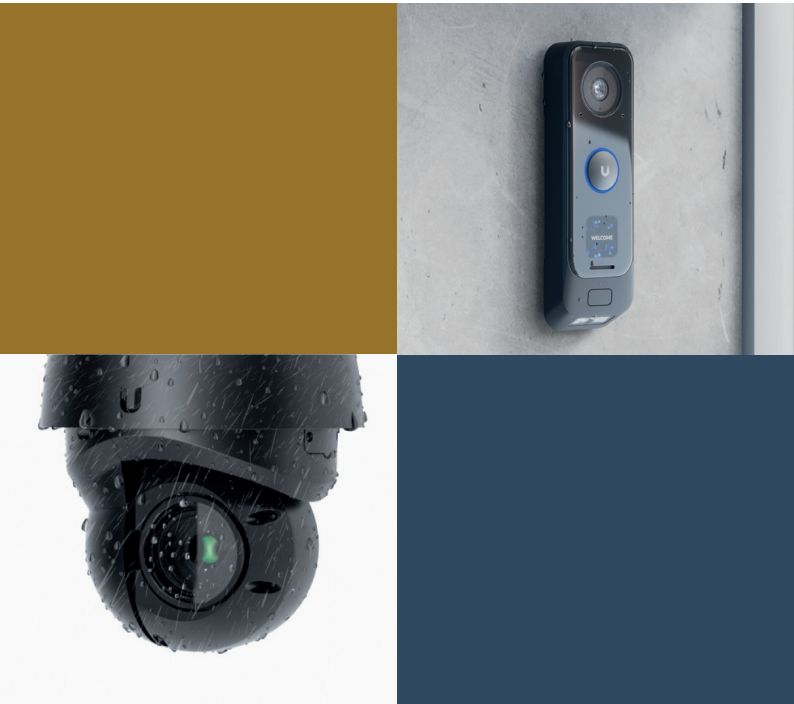
As a result, we have now been appointed the sole supplier for security and managed IT, providing comprehensive IT support, security systems and monitoring, and fire management services. Our client maintains direct contact with their Account Manager – Will Day - through a secure messaging service, which ensures a prompt response to their needs. For example, if a wireless device has a fault, Will gets notified on every warning and can follow up immediately with the client.



Managing security is something that is very important to us and Severnside Security has been a wonderful partner throughout this whole process. The 24/7 monitoring and support is reassuring, and we are thrilled with how quickly this new system was rolled out.



Client Spokesperson



Working with this client, it was clear that the UniFi system was the right choice. The simplified management system makes it easy to use and provide a seamless user experience across all devices. Scalability and futureproofing were key concerns with this client and the UniFi infrastructure easily accommodated the client's evolving needs.



Will Day, Severnside Security Account Manager

WANT TO FIND OUT MORE? GET IN TOUCH

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